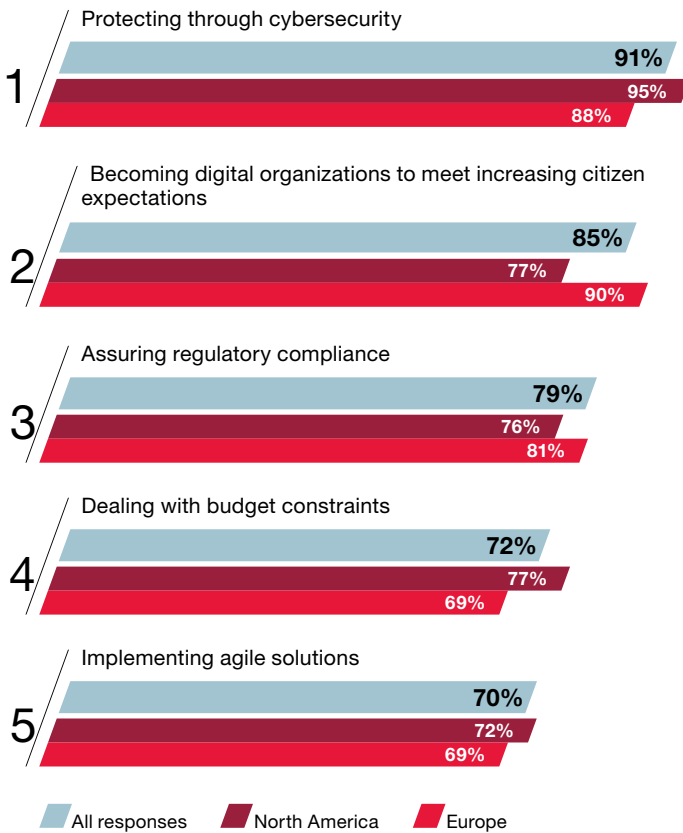




CENTRAL AND FEDERAL GOVERNMENT

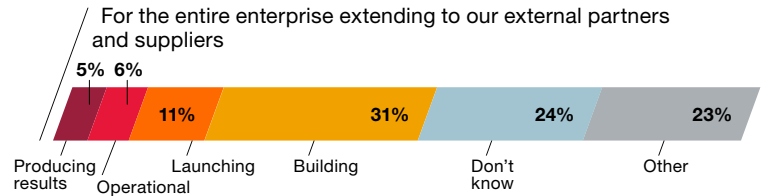
TOP TRENDS

% of central and federal government executives citing top trends



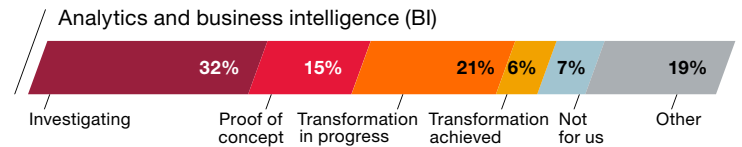
TRANSFORMATION STAGE

Digital strategy implementation



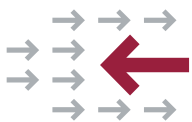
Of the executives who say they have a defined digital strategy, 22% are launching, have operationalized or are realizing results from a strategy that includes their ecosystem partners.

Technology implementation



Central and federal government executives indicate a growing focus on analytics and BI to enhance insight and inform decision-making.

Top challenges to digital transformation



Once again this year, **cultural change and change management** is cited as the top barrier to digital transformation.

BENCHMARKING

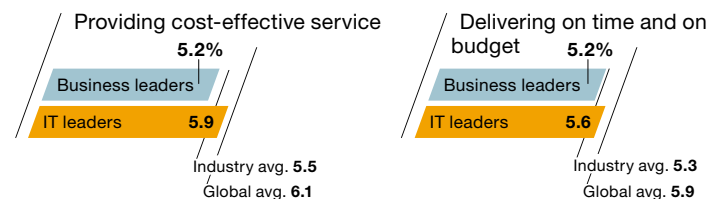


We asked business and IT executives to rank their satisfaction with their own IT organizations based on the 10 key attributes of a world-class IT organization.

Central and federal government satisfaction scores are below the global average.

Business leader satisfaction vs. IT leader satisfaction

Scores from 1 to 10, with 10 most satisfied



Discover additional central and federal government insights and request access to more industry reports by contacting us at info@cgi.com.

CGI can provide a discussion of all available benchmarking from our interview data, including each client's positioning, on topics such as IT satisfaction, IT budgets, innovation investments, digital maturity and more.